

SEIU Local
1
BOARD OF DIRECTORS





IT Department

Overview and 2021 Milestones

What We Do

The IT department focuses on 2 main areas:

- IT Infrastructure & Computing
- Data Security & Reporting



IT Infrastructure & Computing

IT Infrastructure & Computing mainly focuses on:

- Supporting our IT Infrastructure
 - Network Equipment
 - Servers
 - Storage
 - Data & Communications
- Supporting our Computing Customers
 - User Systems (laptops, desktops, printers, mobile devices, BOD iPads)
 - Software
 - Email

IT Infrastructure & Computing

Milestones

- End of Life Network Equipment Replacement
 - Firewall, Access Points, Switch Equipment - Multiple Offices
- AT&T Circuit Upgrades
- Development of New Phone System (Asterisk)
- System Upgrades
 - Antivirus
 - Storage System
 - VMWare vSphere
 - SharePoint
 - CRM 365 (prep)
 - Apps Server
- Issue Management
 - Hafnium Exchange Exploit
 - Dell/VMWare Storage Malfunction



IT Infrastructure & Computing

For Union Leavers who need IT Support:

Getting support is easy!

Just send us an email at

itsupport@seiu1000.org

Data Security & Reporting

Data Security & Reporting is a bit more broadly focused:

- SEIU Local 1000 Membership Database (COMPASS)
 - Exchange Data with the SCO
 - Maintain Member Data Security
 - Manage Data updates
 - Provide Training and Reporting
- Financial System Support (Netsuite)
 - Application Development
 - Data validation
 - Enhancement Support and Administration

Data Security & Reporting

Data Security & Reporting focus *continued*:

- General Application Development
 - Electronic Membership Application
 - NEO Trainer Application
 - Organizing Tools
 - Authenticated Surveys
- Reporting
 - Membership Reporting
 - Analytics
 - DLC Leadership Reports

Data Security & Reporting

Milestones

- Apprenticeship Application Portal Development to simplify qualification process
- Union Positions Election Changes
- Development of the online Capitol Hill Rally Petition and Governor's Report
- Worksite audit and cleanup for Website DLC Map
- Reporting for DLC Presidents, SBAC, BOD and other ad-hoc requests
- Assisted in opening up the Website for public access
- Development of multiple State Employee Surveys
- Research impact of CRM Dynamics 365 upgrade on COMPASS usability
- Data Management for Worksites, State Notices and AB119



Data Security & Reporting

DLC Reporting:

Please Remember – DLC reporting is only provided to DLC Presidents. If you have a reporting request, please send it to:

reports@seiu1000.org



Any Questions?